Appendix 2

Targeted Consultation Responses (4 Responses)

1. Were our interactions with you open and honest?

I am pleased to say that all our dealings with your officers over many years have always been courteous with plenty of helpful advice when appropriate.	Answer to all 4 questions was very good. Helpful & efficient	YES	Yes

2. Did we provide a courteous and helpful service?

Our interaction has been honest and open on both sides which has helped us to ensure compliance.	Answer to all 4 questions was very good. Helpful & efficient	YES VERY	Yes

3. Are there any areas where the policy could be improved?

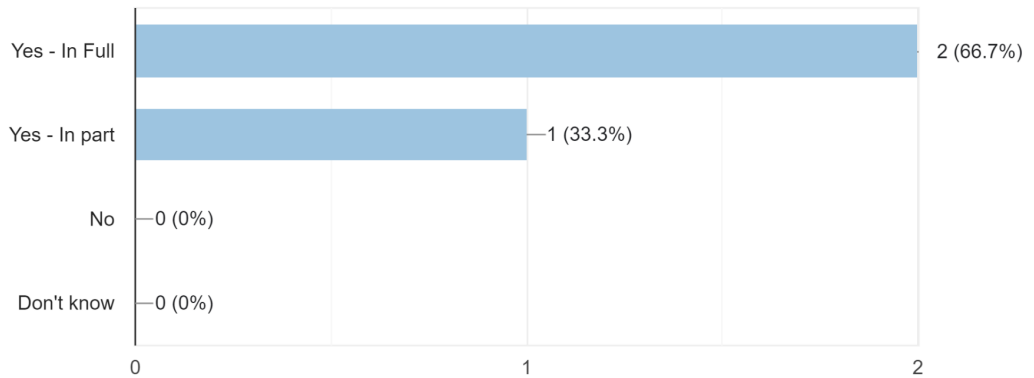| All requirements have been, proportionate to the risks involved, with your officers showing good understanding of the process.	Answer to all 4 questions was very good. Helpful & efficient	NO	No

4. In your opinion, was the enforcement action proportionate to the risk?

Taking the above into account I can't think of any areas that could be improved.	Answer to all 4 questions was very good. Helpful & efficient	YES	No risk, just an annual inspection

Online Consultation (3 Responses)

Q1a Overall, do you support the draft enforcement policy?
3 responses

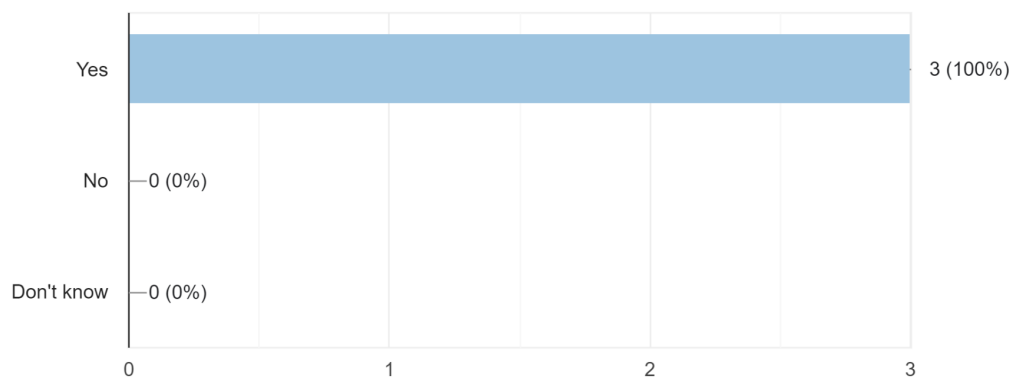
Q1b   If you do not support elements of this policy, please explain why in the box below1 response

The reference to Covid is no longer needed. We should start with an aspiration that the whole of our area is upper quartile for compliance and the residents and visitors should expect that. It should be part of our USP.
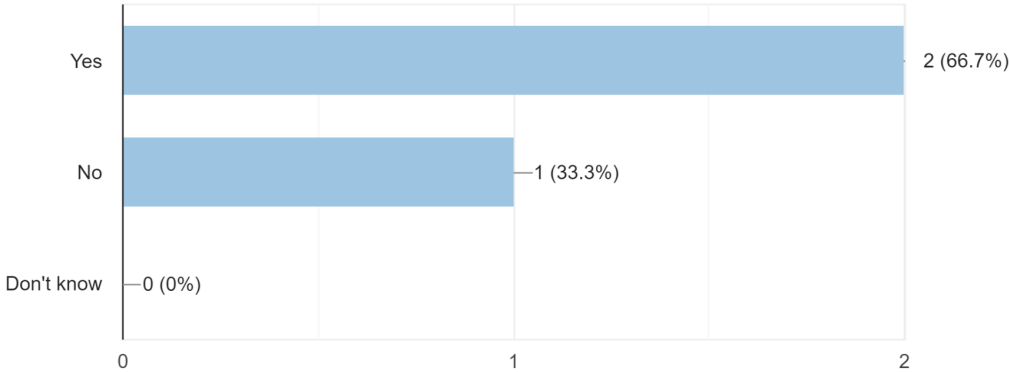
Q2 Is the language used in the draft enforcement policy clear and understandable?
3 responses

Q3a   Do you agree with the graduated approach taken by Public Health and Regulation when seeking compliance with the policy?

3 responses

Yes	2 (66.7%)
No	1 (33.3%)
Don't know	0 (0%)

Q3b If you have any further comments on the draft enforcement policy, please explain in the comment box below. 1 response

Needs to be tougher faster